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Distributed Agile Framework for a Fortune 50 Pharmaceutical Company

About the Client

One of the largest pharmaceutical and health services companies in the world, the client oversees development teams across four continents and 50 countries.

BUSINESS CHALLENGE

A consistent framework for development and delivery ensures quality, consistency, and client satisfaction. With development teams spread across the world and 200 independently operating companies relying on the client to fulfill development requests, the client needed a distributed Agile framework that would enable a newly formed centralized development organization to manage and fulfill development requests, minimizing time-to-market and ensuring quality products.

THE PROKARMA TOTAL SOLUTION

ProKarma customized a distributed Agile framework for the client and provided experienced Agile staff support to enable the newly formed centralized development organization to fulfill development requests.

APPROACH

ProKarma developed a customized Agile framework for the client's centralized development organization that included methods to facilitate collaboration between globally distributed clients and development teams, while meeting delivery deadlines and stringent compliance requirements. To ensure effective transition to Agile methods, ProKarma provided staffing support to the client, placing managers with significant Agile experience to oversee large portfolios of Agile projects. In addition to staffing, ProKarma also provided training in Agile methods to the client's development teams and many of the independently operating companies in the client's network.

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TECHNOLOGY

The Agile framework is an adaptive method that centers on providing deliverables in stages, allowing for complete visibility and accountability at each stage of a project. The method allows for constantly changing conditions and requirements, testing and QA during the development process, collaboration and communication between the client and development team, faster delivery, and lower costs.

EXPERTISE

ProKarma provided training and staffing support, placing managers with significant Agile experience on the client's development teams. ProKarma also mobilized Agile trainers to many of the operating companies to provide Agile training to existing staff.

IMPLEMENTATION

Use of the ProKarma solution allowed the client to reduce formatting efforts, site development time, and time spent publishing data. The client found that there were fewer issues reported by the QA team and clean code allowed the websites to display correctly on smartphones and other mobile devices. The ultimate result was that the client was able to provide timely, quality deliverables with less effort.

SUPPORT

ProKarma Agile managers continue to be an integral part of the client's global delivery team.

ABOUT PROKARMA

ProKarma delivers integrated technology and business process outsourcing solutions for over 150 global leaders in a wide range of industries and markets. ProKarma is headquartered in Omaha, Neb., with sales and delivery centers in the U.S, India, Argentina and Peru. ProKarma was ranked as the fastest growing IT services company in America by Inc. 500.